

ANNUAL REPORT 2019



Jewish Senior Services®
excellence in our home and yours



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2019-2020**

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EXCELLENCE IN OUR HOME AND YOURS

Dear Friends,

Every year, Jewish Senior Services grows, serving more people throughout Fairfield County and beyond, having a greater impact assuring seniors the health care, housing and geriatric services required to achieve the highest possible quality of life reasonably attainable for them.

This Annual Report reflects upon the many accomplishments we achieved this year, in Fiscal Year 2019, but more importantly the people who make this possible. Our workforce is the heart and soul of our organization – approximately 900 people that dedicate themselves to caring for our loved ones. 250 have been working at Jewish Senior Services for over 10 years! We try to recognize our staff throughout the year, and on pages 13 and 14 you can see some of the awards that were given for outstanding performance and service in 2019.

We are always grateful to the many individuals who make up our donor community, and to the leadership of our Board of Directors, the Women's Auxiliary and Men's Club. There are many events throughout the year, and countless opportunities to participate and support our work. Funding from the governmental payers does not meet the cost of our excellent care, and we are only able to achieve the level of service that we all expect of each other through your generous support. Together, we can continue keeping seniors safe, healthy, happy and fulfilled.

As we look forward to the coming year, we know that there is still much more to do. We continue to grow our Home Care and Community Services programs (see full list of services on page 4). As the demographics of our community continues to age, more and more people are in need of our Rehabilitation services. There is an opportunity for us to develop Independent Living that we are actively pursuing in Fairfield, which we hope will be another offering to those who would want to live in a vibrant senior community.

Our mission drives all that we do, and we continue to strive to be the best possible resource for those that we are privileged to serve.

Thank you.



Alan Phillips
Chairperson, Jewish Senior Services



Andrew H. Banoff
President & CEO



Dayna Hayden
Director, Development



IN FISCAL YEAR 2019 WE SERVED MORE PEOPLE THAN EVER BEFORE:

- 400** Skilled Nursing
- 50** Assisted Living
- 600** Short Term Rehab
- 600** Outpatient Therapy Services
- 100** Adult Day Program
- 1,000** Home Care and Hospice
- 150** Senior Choice at Home[®]
- 100** Home Together[®]
- 100** Institute on Aging
- 1,000** Fitness Center
- 40** Child Development Center
- 4,000** People and Their Families Touched by Our Services
- 900** Staff Members Dedicated to Excellence
in Our Home and Yours

OUR SERVICES

Jewish Senior Services has committed its resources and its energies to becoming the senior care experts of choice in our community. We are here, if and when you need us.

SERVICES	SUMMARY
The Jewish Home	Nursing home providing long term care including Alzheimer's and dementia care
Goldstein Rehabilitation Center	Short term care post hospitalization
Assisted Living Residences	1-bedroom apartments and memory care studios for individuals and couples. Meals, fitness center membership and access to campus activities.
Friedman Home Care Agency	Skilled nursing services, licensed nurses, therapists, companions and aides; hourly and live-in
Chaifetz Family Hospice	Palliative care, pain management, emotional, spiritual and bereavement support
Outpatient Therapy	Physical, occupational, and speech therapy; exercise programs
Home Together®	Adult family living and foster homes; arranges caregiver support in your home
Institute on Aging	Geriatric assessment, care management, the Center for Elder Abuse Prevention
Private Physician Practice	Geriatric primary care medical services
Senior Choice at Home®	Membership based program delivers full range of in-home and nursing home care plus care navigation
The J Fitness Center	Full service health club with pool, cardio, yoga, spinning, etc.
Grasmere on Park Adult Day Program	Supervised nursing, social activities, recreation, meals, personal care; transportation available

THE FINANCIALS

The Jewish Home for the Elderly

Audited Statements of Revenue and Expense for the Year Ending September 30, 2019

REVENUES

2019 Audited
Jewish Senior Services

Resident Service Revenues

Resident Revenue	\$43,846,495
Outpatient Revenue	11,734,016
Other Operating Revenue	1,764,812

Non-Operating Income

Contributions (including Women's Auxiliary and Men's Club)	924,748
Interest, Investment Income and Other	910,131

TOTAL REVENUE

\$59,180,202

Expenses

Salaries and Benefits	\$38,716,754
Food and Medical Supplies	3,231,508
Purchased Services	2,556,761
Occupancy and Insurance	1,944,855
Other Administrative	6,214,539
Depreciation and Amortization	3,907,582
Interest	2,510,117

TOTAL OPERATING EXPENSE

\$59,082,116

EXCESS OF REVENUES OVER (UNDER) EXPENSE

\$98,085

THANK YOU



Jewish Senior Services gratefully acknowledges the following donors for their extraordinary support of our Endowment and Special Funds.

100 Women Who Care
Russell and Julie Beitman
The Brookdale Foundation Group
Muriel Brown
Sanford Buchsbaum
Estate of Sidney Cohen
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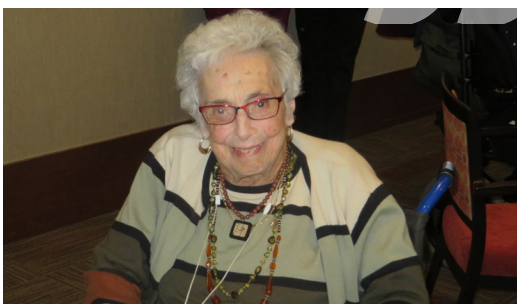
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Kenneth Wirfel and June Eichbaum
Martin and Hinda Wolf

Jewish Senior Services is a recipient agency of the following community organizations. We thank them for their ongoing support.

Federation for Jewish Philanthropy of Upper Fairfield County
UJA-JCC Greenwich

United Jewish Federation of Greater Stamford, New Canaan, Darien

ANNUAL CAMPAIGN - THANK YOU



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Sunday Morning Breakfast Club

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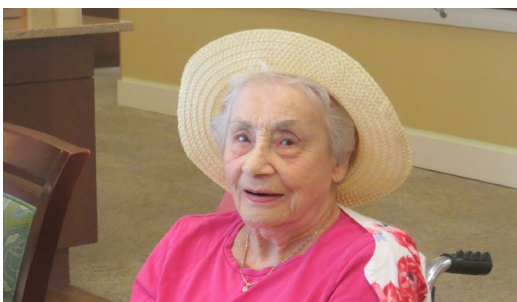
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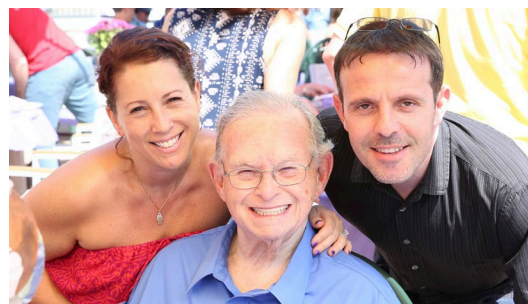
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Daniel and Ruth Wolinsky

Please note that monetary gifts to the Annual Campaign are listed for fiscal year 2019, 10/1/2018-9/30/19. Although donations made through special event programs such as auctions and raffles are most appreciated, these gifts are not included. All donors to special events are recognized in the Jewish Senior Services newsletter, *Chai Lights*.

*Remembered or of blessed memory during 10/1/18 - 9/30/19

Matching Gift Program

Jewish Senior Services thanks the following companies for matching gifts of their employees in 2019, in many cases doubling their impact:

Endurance Services Limited
GE Foundation
Goldman, Sachs & Co.

IBM International Foundation
Pfizer Foundation

THANK YOU

Men's Club and Women's Auxiliary

A special thank you to the Men's Club and Women's Auxiliary whose efforts in 2019 raised funds to support many vital programs, services, and capital projects at Jewish Senior Services.

Under the leadership of Debby Hiller and Barbara Kauders, the Women's Auxiliary has made a difference through their support of the following:

Art Therapy
Better Together Program with Merkaz
Center for Elder Abuse Prevention
Music Therapy
Oneg and Kiddush Shabbat Celebrations (Three)
Oral History Program
Pet Therapy
Resident Activity Supplies

Resident Entertainment
Resident Gifts - Calendar, Chanukah, Mother's Day
Resident Outings
Resident Summer BBQs (12)
Transporter
Weekly Flowers for Shabbat for 23 Households
Work Activity Center

Under the leadership of Brian Miles, the Men's Club has made a difference through their support of the following:

Capital Updates
Equipment
Family Day
George Lipton Resident Life Endowment Fund

Resident Men's Club Monthly Lunch
Resident Men's Club Outing
Resident New Year's Eve Celebration
Work Activity Center Resident Salaries



EMPLOYEE AWARDS CELEBRATION

Annually, employees with 5, 10, 15, 20, 25, 30, 35 and 40 years of service are recognized for their dedicated years of commitment. On September 19, 2019, we honored 91 employees for their dedication at the 41st Annual Reception. We also honored the following employees for their outstanding service.

Chairperson's Award

Robert Benoit
Caitlin Conway
Luis Estrella
Donna Lula

Charney Family Award

Renee Service

Elaine "Laney" Pollack Award*

Jenifer Coulson

Marie Cayo Humanitarian Award*

David Magner

Sadie Freeman Award*

Julie Wargo

Jacqueline Purcell Nursing Award*

Natalie Whitham

Community Service Award

Regina McCluster

President's Leadership Award

Mary Caffrey

Mary Williams Nursing Assistant Award*

Tracy Kirkland

*Award in memory of a dedicated employee



EMPLOYEE CUSTOMER SERVICE

Jewish Senior Services' "Together We Make the Difference" Customer Service Recognition and Award Program has been created to acknowledge and reward employees for demonstrating outstanding examples of Customer Service consistent with our Core Values.

We are proud of our recipients in Fiscal Year 2019, who were selected from over 48 nominations:

Grace Dziezyk, CNA

Nursing

Hilda Fernandes

Adult Day Program

Martina Douglas, CNA

Nursing

Amanda Borges

Dining Services

Parichith Khamhoung, RN

Nursing

Carol Kristopik-Camarero, RN

Friedman Home Care

Sol Hartwell, CNA

Friedman Home Care

Rachel Triplett

Therapy

Charmaine Mitchell, RN

Nursing

Caroline Thornton, RN

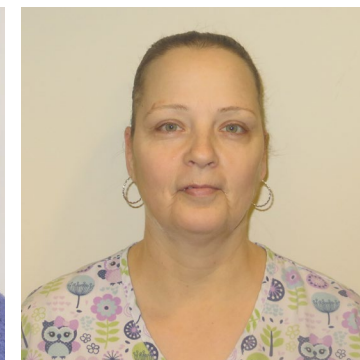
Nursing

Rosemary Wright, CNA

Nursing

Paula Tantimonico

Environmental Services



RESIDENT LIFE





Jewish Senior Services®

excellence in our home and yours

Serving Southern Connecticut

Assisted Living and Memory Care Residences • Long Term Care • Rehabilitation Services
Day Services • Home Care • Hospice • Advocacy and Education • Senior Choice at Home®
Home Together® • Child Development Center • Fitness Center

The Harry and Jeanette Weinberg Campus

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Photo Credit: Regina Madwed, Capitol PhotoInteractive and Jewish Senior Services staff.